

PUBLIC NOTICE

12 May 2026

RELOCATION OF CUSTOMS AND EXCISE OFFICES TO THE NEW ONE-STOP CUSTOMS AND EXCISE CENTRE

The Namibia Revenue Agency (NamRA) hereby informs taxpayers, traders, clearing agents and members of the public that the Agency has commenced with the relocation of various Customs and Excise Offices in Windhoek to the newly established One-Stop Customs and Excise Centre, located at Erf 8789, Reger Street, Southern Industrial Area, behind Game Store, in the building previously occupied by Standard Bank.

The offices being relocated include:

1. Windhoek Regional Office Clearance Section at the TransNamib Railway
2. Enforcement Section at the TransNamib Head Office
3. State Warehouse in Voigts Street, Southern Industrial Area
4. Excise Management Unit at the Ministry of Finance Building

Stakeholders are kindly informed that the setting up of offices at the new premises is still underway. Consequently, only limited services are currently being rendered, including the issuance of motor vehicle clearance certificates and the booking of physical inspections. Other services, including payments, can temporarily be accessed at the Eros Airport Office, together with the printing of customs documents.

NamRA apologises for any inconvenience this transitional process may cause and assures all stakeholders that every effort is being made to finalise the setup of the new facility. For further enquiries, please contact Mr Jesaya Kandove – 081 223 8562, Ms Maria Simubali – 081 6283 068 and Ms Eunice Tongo – 081 2753 743

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