

PUBLIC NOTICE

30 April 2026

UPDATE ON THE ESTABLISHMENT OF THE ONE-STOP CUSTOMS AND EXCISE CENTRE

The Namibia Revenue Agency (NamRA) hereby informs all taxpayers, traders, clearing agents, and members of the public of the progress regarding the establishment of the One-Stop Customs and Excise Centre (Centre) in Windhoek.

NamRA is pleased to indicate that significant progress has been made in operationalising Centre, which is expected in the coming weeks, missing the 30 April 2026 target date as previously announced.

In the interim, the services earmarked for the Centre will be rendered at the Cargo Section of the Hosea Kutako International Airport. All traders and clearing agents are kindly requested to take note of this temporary arrangement until 25 May 2026, when the Centre is expected to be fully operational.

The new Centre is a strategic initiative aimed at consolidating key customs functions within the Central Regional Office. It will further provide a dedicated service point for e-commerce small and medium enterprise (SME) operators, otherwise referred to as "Order with Me" Operators. This initiative is designed to enhance coordination, improve service delivery and increase operational efficiency, while significantly improving accessibility to NamRA services for SMEs engaged in cross-border trade.

NamRA remains fully committed to the successful establishment of this Centre and to delivering improved, efficient, and accessible services to all stakeholders.

For further enquiries, please contact Mr Eliaser Kakwambi – 081 437 4099 and Mr Matheus Kakenya – 081 466 4528

END/.

ISSUED BY:

Yarukeekuro Ndorokaze
Chief Strategic Communications and Support Engagements

