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MEDIA RELEASE

NamRA PROVIDES UPDATE ON MASS TAX REFUNDS EXERCISE

The Namibia Revenue Agency (NamRA) is pleased to provide an update on the ongoing Mass Tax Refund exercise that commenced in December 2023, highlighting the positive strides made and the impact on taxpayers as captured below.

Out of the 78,441 tax returns processed, 46,941 refunds were successfully paid to 46,772 individual salaried persons and pensioners. The cumulative value of these successful refunds was N\$100.9 million, a significant financial relief provided to eligible taxpayers.

While the majority of refunds were successfully processed, unfortunately 31,500 refunds, totalling N\$56.9 million, were rejected for various reasons. The rejection criteria encompassed outstanding returns, unpaid liabilities and no bank account numbers amongst other factors.

NamRA appreciates the cooperation received from taxpayers during this exercise and remains committed to minimising delays in the refund process. We therefore urge taxpayers to proactively address the identified shortcomings to avoid refund rejections going forward and ensure the swift release of their refunds.

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Issued by:



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