

VISION

To be a World Class Revenue Agency, Serving with Passion to Positively Impact the Livelihood of every Namibian.

MISSION

We administer and enforce the Tax and Customs laws of Namibia with consistency, fairness, efficiency and effectiveness in an effort to mobilise domestic revenue.

OUR VALUES

Integrity: We have set ourselves, high ethical standards in the execution of our duties and strive to do what is right in all circumstances.

Fairness: We treat everyone in the same situation equally.

Diversity: We recognise and appreciate differences in ethnicity, backgrounds, age, skills, perspectives and education. We believe that a diverse workforce is one of our biggest assets.

Efficiency: We continuously identify and develop solutions to address inefficiencies in our processes, systems and operations.

Agility: We believe in the concept of continuous improvement, embracing change, leveraging on Information Communication Technology (ICT) and always ready to respond to the demand of digital transformation.

CONTACT US

AT THE FOLLOWING DETAILS

Katima Mulilo

T: +264 66 252 735/53
Brendan Simbwaye Complex (Midas)
Trans Caprivi Highway

Keetmanshoop

T: +264(63) 220 1000
Hampie Plitcha Street

Large Taxpayers

T: +264 (61) 209 2795
Moltke Street

Oshakati

T: +264 (65) 229 700
Dr Augustino Neto Street

Otjiwarongo

T: +264 (67) 300 400
Dr Libertina Amathila Ave and Dr Frans Indongo ST

Rundu

T: +264 (66) 265 000
Markus Siwarongo Street

Walvisbay

T: +264 (64) 208 6000
C/O Sam Nujoma Avenue & 14th Road

Windhoek

T: 264 61 209 2409
T: +264 (61) 209 2460
T: +264 (61) 209 2741
Moltke Street

NAMRA SATELLITE OFFICE TELEPHONE EXTENSION-OPEN LINES

Section	Tel Numbers
Outapi	(+264) 65 251 513
Eenhana	(+264) 65 263 148
Tsumeb	(+264) 67 220 083
Khorixas	(+264) 67 332 271
Mariental	(+264) 63 240 487
Oranjemund	(+264) 63 230 041
Luderitz	(+264) 63 203 522
Swakopmund	(+264) 64 405 185
Gobabis	(+264) 62 562 050
Nkurenkuru	(+264) 66 264 930

www.namra.org.na



CONSEQUENCES OF NON-COMPLIANCE

Serving with passion...

WHAT IS NON-COMPLIANCE?

Non-Compliance is the failure or refusal to act in accordance with a law, regulation, or terms of a contract. In this regard, it is the failure or refusal to comply with the tax laws of Namibia.

Non-compliance with tax laws includes a range of activities aimed at disregarding the Namibian Tax laws. This includes **Tax avoidance**, which is tax reduction by legal means and **Tax evasion** which is the illegal non-payment of tax.

PENALTIES ON NON-COMPLIANCE WITH THE TAX LAWS INCLUDE:

1. Late payment of any final tax amount outstanding will attract penalties of 10% per month or part of a month;
2. Interest is payable at 20% per annum from the due date until the date of payment;
3. If convicted on failure to register for VAT, a fine of up to N\$8 000 is payable or imprisonment of up to two years or both; and
4. Failure to furnish a return or import declaration within the required period results in a penalty of N\$100 per day for each day it remains outstanding.

Submit your tax returns, pay the right tax amount on time and set your mind at ease knowing that your tax affairs are in order.

CONSEQUENCES OF NON-COMPLIANCE WITH TAX LAWS:

To the country:

- Non-payment of tax reduces state revenues which in turn affects capital developmental projects; and
- Non-payment of tax affects the government's ability to provide social welfare services aimed at eliminating poverty.

To the taxpayer:

- Non-compliance leads to a delay in the issuance of tax directives as well as Good Standing Certificates on time; and
- Non-compliance could lead to the attachment of private assets such as vehicles, machinery, and property by the government.

BENEFITS OF COMPLIANCE WITH TAX LAWS:

To the country:

- Will enable our government to maintain expenditure on social safety net and to continue investing in the country's much needed infrastructure without incurring unsustainable levels of debt which the future generation will bear; and
- Will enable the country to achieve strong and sustainable economic growth

To the taxpayer:

- A taxpayer will not struggle to get any certificate of good standing or directives relating to pension and provident funds; and
- Satisfaction of having contributed to the nation building and attainment of prosperity.